



LinkWater Drinking Water Quality Policy



LinkWater

The Queensland Bulk Water Transport Authority

The Queensland Bulk Water Transport Authority, trading as LinkWater, is a Queensland Government Statutory Authority. LinkWater is responsible for the management, operation and maintenance of potable bulk water pipelines and related infrastructure throughout South East Queensland (SEQ).

LinkWater is committed to supplying drinking water, which meets all of our water quality obligations.

To achieve this outcome, LinkWater will implement a preventative risk-based management approach to drinking water quality management. This approach is based on a 'catchment to tap' understanding of the risks within the supply process, having specific regard to our assets and operations where we can affect direct control. Where we do not have direct control, we will seek to influence risk management through relationship building and proactive communication with SEQ Water Grid entities.

By implementing a risk-based approach, LinkWater will develop and implement a Drinking Water Quality Management Plan based on guidance within the current version of the *Australian Drinking Water Guidelines*.

LinkWater will strive to achieve and influence best practice through understanding and implementing benchmarks within the water industry as well as taking an active role in understanding our own system and Grid-wide issues through participation in research and development opportunities.

LinkWater will follow the communication and incident management protocols developed for the SEQ Water Grid to maximise operational efficiencies across the Grid and to reduce the risk of water quality incidents.

To ensure the adequate management of water quality, LinkWater will ensure that our employees are formally trained and undergo continual on-the-job training by experienced peers.

LinkWater will promote the importance of protecting water quality by ensuring this policy is communicated to all our employees and contractors.

Regular reporting of our water quality data in the *Customer Confidence Report* helps to provide transparency to SEQ's drinking water.

Chief Executive Officer
Peter McManamon